



**Wyższa Szkoła Bankowa
we Wrocławiu**

**New offer of intensive international education programs
at WSB University in Wrocław**

Intensive international education program (IMPK) in the area of macOS Support Essentials

Let's meet for a week-long journey of troubleshooting and supporting Mac computers! Additionally, as part of the IMPK Apple macOS Support Essentials, students will take part in a 6-hour module popularizing Polish culture and promoting Poland.

When: 15th-19th November 2021

Cost of participation: free of charge

Registration deadline: 29th of October 2021

More at: www.wsb.pl/english/wroclaw/impk

macOS Support Essentials



Meet our expert

Miłosz Staszewski

k7 Founder and Apple Certified Trainer for the following courses:

- App Development with Swift
- Apple Deployment Essentials
- iOS Security and Privacy
- macOS Support Essentials
- AppleCare Technical Training.

Miłosz has been using Mac computers since 2005. Originally fascinated by the unique combination of UNIX underpinnings and state-of-the-art desktop software, he decided to share his affection for the platform with others, delivering over the years many training sessions.

When not in a classroom, Miłosz is probably recording a podcast or speaking at some conference.

macOS Support Essentials 11, is a top-notch primer for anyone who needs to support, troubleshoot, or optimize macOS Big Sur, such as IT professionals, technicians, help desk specialists, and ardent Mac users. This is the only Apple Pro Training Series course that covers Big Sur.

Course material is divided into several sections, with each one including a lecture part, discussion, and exercises:

- Installation and Configuration
- User Accounts
- File Systems
- Data Management
- Apps and Processes
- Network Configuration
- Network Services
- System Management and basic hardware-related troubleshooting.

One of the reasons this course has been originally designed was to prepare potential candidates to attempt the exam and earn Apple Certified Support Professional (ACSP) certification. ACSP certification verifies that you understand macOS core functionality and that you can configure key services, perform basic troubleshooting, and support multiple Mac users.

macOS Support Essentials is a course copyrighted and originally-created by Apple, updated by LearnQuest – Apple Global Training Provider that can be delivered exclusively by Apple Certified Trainers.

Benefits for participants:

- Getting authoritative explanations of underlying technologies
- Learning more about macOS system administration
- Examining custom Apple technologies for managing data, backups and more
- Reviewing native applications' characteristics and appropriate troubleshooting strategies
- Exploring network-related topics and relevant diagnostic procedures
- Familiarizing oneself with hardware-related topics and procedures – for both Intel and Apple Silicon-based Mac computers
- Gaining experience with solving practical, real-world tasks
- Understanding troubleshooting techniques and best practices of certified Apple professionals
- Apple Certified Support Professional exam preparation led by Apple Certified Trainer.

For more information please contact:

Project Coordinator: Paula Zgłobicka-Januszczak
paula.zglobicka-januszczak@wsb.wroclaw.pl